

Now Available!

Performance Management Series

The **Performance Management Series** is an online training series that is free and open to the public! The Series contains longer tutorials (>20 minutes) built to give a more comprehensive look at performance management and quality improvement frameworks, as well as shorter (<20 minutes) 'quick learns' built to provide users with a shorter, more hands on learning experience related to specific QI topics and tools. These quick-learns can be used as stand-alone QI training tools or to complement instructor led training modules as part of a blended learning approach.

Who should register?

This Series was created primarily for Public health employees in local health departments and the NYS Department of Health. However, quick learns and tutorials within the Performance Management Series are free and open to the public.

Where can I register?

To register, please visit:

www.EmpireStatePHTC.org

or

[NYS Department of Health Learning Management System](#)

and select **Performance Management Series**.

Tutorials and Quick Learns

1. Introduction to Performance Management ^T

This tutorial provides the basic Performance Management Framework (PMF) that has been used to improve the efficiency and effectiveness of organizations in both the public and private sector.

2. Basics of Quality Improvement for Public Health Practitioners ^T

This tutorial provides the basics of Quality Improvement and how it fits into the Performance Management Framework.

3. Performance Measurement ^{QL}

This quick learn provides a basic overview of Capacity, Process and Outcome Measures in developing an effective performance measurement process.

4. Quality Improvement Team Development ^{QL}

The purpose of this quick learn is to describe the importance of QI Teams, identify how to choose effective members of a QI Team, define the roles of QI team members, and describe stages of group development.

5. Targeting Improvement with AIM Statements ^{QL}

The primary objectives of this quick learn are to be able to identify the components of an effective AIM statement and to be able to develop an AIM statement.

QL = Quick Learn (15-20 minutes)

T = Tutorial (20-25 minutes)

This training series is a collaborative effort by the NYSDOH supported by funds made available from the Centers for Disease Control and Prevention, Office for State, Tribal, Local and Territorial Support, under CDC-RFA-CD10-101101PPHF12 the National Public Health Improvement Initiative (NPHII), and the Empire State Public Health Training Center supported by funds made available through Health Resources and Services Administration of the U.S. Department of Health and Human Services grant number UB6HP20152.

Have Questions? Please email ConEd@albany.edu or call 518-402-0330.



SCHOOL OF PUBLIC HEALTH
UNIVERSITY AT ALBANY State University of New York

